



## Security Policy



# Privacy Statement

UNET ISP is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the UNET ISP and governs data collection and usage. By using the UNET ISP - Internet Service Provider you consent to the data practices described in this statement.

## Collection of your Personal Information

UNET ISP collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. There is also information about your computer hardware and software that is automatically collected by UNET ISP. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by UNET ISP for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the UNET ISP.

**Note: UNET ISP does not read any of your private online communications.**

UNET ISP encourages you to review the privacy statements of Web sites you choose to link to from UNET ISP so that you can understand how those Web sites collect, use and share your information. UNET ISP is not responsible for the privacy statements or other content on Web sites outside of the UNET ISP.

## Use of your Personal Information

UNET ISP collects and uses your personal information to operate the UNET ISP and deliver the services you have requested. UNET ISP may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

UNET ISP does not sell, rent or lease its customer lists to third parties. UNET ISP may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party.



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UNET ISP does not use or disclose sensitive personal information, such as race, religion, or political affiliations.

UNET ISP keeps track of the Web sites and pages our customers visit within UNET ISP in order to determine what UNET ISP services are the most popular. This data is used to deliver customized content and advertising within UNET ISP to customers whose behavior indicates that they are interested in a particular subject area.

UNET ISP will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

- (a) conform to the edicts of the law or comply with legal process served on UNET ISP or the site;
- (b) protect and defend the rights or property of UNET ISP and,
- (c) act under exigent circumstances to protect the personal safety of users of UNET ISP or the public.

## Use of Cookies

The UNET ISP sometimes may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize UNET ISP or register with UNET ISP site or services, a cookie helps UNET ISP to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same UNET ISP the information you previously provided can be retrieved, so you can easily use the UNET ISP features that you customized.

You have the ability to accept or decline cookies. Most Web browsers



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automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the UNET ISP services or Web sites you visit.

### Security of your Personal Information

UNET ISP secures your personal information from unauthorized access, use or disclosure. UNET ISP secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

### Changes to this Statement

UNET ISP will occasionally update this Statement of Privacy to reflect company and customer feedback. UNET ISP encourages you to periodically review this Statement to be informed of how UNET ISP is protecting your information.

### Contact Information

UNET ISP welcomes your comments regarding this Statement of Privacy. If you believe that UNET ISP has not adhered to this Statement, please contact UNET ISP at [info@unet.com.mk](mailto:info@unet.com.mk)

We will use commercially reasonable efforts to promptly determine and remedy the problem.

**August 30, 2006**

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